

## CERTIFIED INSTALLER PROGRAM



## The RainMan Certified Installer Advantage

RainMan has been providing innovative, market leading technology to the Municipal and Agricultural markets for over twenty-five years.

Our certified Installers are part of a network of independently owned and operated irrigation contractors. They have undergone a rigorous training program that covers all of the key installation areas of a RainMan Control System.





By engaging a RainMan Certified Installer, you can be assured that they have met the requirements outlined below and are committed to delivering a system install to the highest standards.

Our certification process is ongoing and requires the contractor to have a minimum number of trained and qualified staff available for you project. We re-assess the certification status annually and have a dispute resolution process to ensure that your control system operates as specified.

## CERTIFIED INSTALLER MINIMUM REQUIREMENTS

- Maintain a professional irrigation certification issued by a recognised training body
- Minimum of two years in operation
- Current certificate of Indemnity Insurance
- Demonstrate that staff and managers adhere to a Code of Behavior and Ethics as follows;
  - Treat each customer with respect
  - Conduct all business dealings in a legal and ethical manner
  - Continuously meet state and local licensing and insurance requirements
  - Be aware of and consider any cultural issues with sites
  - Be on time for all client meetings and site inspections
  - Be able to meet deadlines and demonstrate ability to provide appropriate resource to complete the project
  - Provide customers with a thorough "walk-through" of the completed system, including component locations and operation of key equipment
  - Exceed customer expectations by leaving each job site in the best condition possible
  - Ensure that crew members and company vehicles are equipped to the appropriate safety standards
  - Ensure that crew members and company vehicles are well presented.
  - Attend the required number of training events per year
  - Pass the annual re-certification process